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| JOB FAMILY: | Facilities Management |
| JOB LEVEL: | 8 |
| JOB PROFILE NAME: | Pool Technician |
| LINE MANAGED BY: (JOB PROFILE NAME) | Supervisor |
| PROFESSIONALLY REPORTS TO: (JOB PROFILE NAME) | |

KHANSAHEB GROUP OVERVIEW

Khansaheb Group:

Our vision is to create environments that leave a lasting impression. Our mission is to be a trusted service provider, helping our customers achieve their mission through providing bespoke solutions and creating environments which are safe, clean, and well maintained.

Khansaheb Facilities Management is one of the fastest growing facilities management and support services companies delivering international best practice solutions to a wide range of clients throughout the UAE. We draw on the vast experience and technical knowledge of Interserve, one of the UK's foremost support services companies, and the established infrastructure and local experience of the Khansaheb construction business to provide our clients with best-in-class facilities management and support services.

Khansaheb Facilities Management operates a self-delivery business model supported by an established supply chain to deliver cost effective robust services to our clients, customers, and stakeholders. We provide a 24-hour, 7 days a week helpdesk facility and teams of in-house technicians, cleaners, security guards and support service operatives to deliver a broad range of services tailored to individual clients' needs and requirements, with offices in both Abu Dhabi and Dubai.

PURPOSE OF THE JOB

To carry out swimming pools maintenance including the cleaning, filtration system, chemical testing and maintain the upkeep in general of the Swimming pools

KEY OBJECTIVES OF THE JOB

- To follow instructions of others and to assist to expedite and ease skilled technicians work time to complete Works.

JOB LEVEL OVERVIEW

The jobholder follows set procedures be they paper driven or software driven through CAFM and helpdesk software systems. Required to work out of hours and unsociable shifts at times as required to enable 24/7 cover.

MAIN ACCOUNTABILITIES

OPERATIONAL ACCOUNTABILITIES

- Previous experience as a pool technician.
- Knowledge of proper pool cleaning and maintenance methods.
- Extensive knowledge of swimming pool chemicals and their properties.
- Ability to lift heavy equipment.
- Ability to work in harsh weather conditions.
- Professional appearance.

FINANCIAL ACCOUNTABILITIES

- No direct budget responsibility.

PEOPLE ACCOUNTABILITIES

- To work within the team and to achieve the target set for the team.

KNOWLEDGE AND APPLIED SKILLS

- Maintaining equipment and chemical stock levels at store and in the vehicle.
- Testing swimming pool water pH, and chlorine levels.
- Adding acid, chlorine, and other chemicals to correct pH level.
- Cleaning swimming pool using authorized equipment.
- Fitting and repairing pipes and plumbing for spas and pools.
- Servicing and fixing faulty pool cleaning equipment.
- Completing paperwork and reporting service requirements to management.

BEHAVIOURAL COMPETENCIES

- Customer Relationship Skills
- Flexible approach
- Ability to work under pressure and meet deadlines
- Real passion and enthusiasm to succeed
- Experience of working in the FM sector
- Experience of working in the Middle East

ADDITIONAL ROLE INFORMATION

BENEFITS PACKAGE