

JOB FAMILY:	Facilities Management
JOB LEVEL:	8
JOB PROFILE NAME:	Plumbing Technician
LINE MANAGED BY: (JOB PROFILE NAME)	Supervisor
PROFESSIONALLY REPORTS TO: (JOB PROFILE NAME)	

KHANSAHEB GROUP OVERVIEW

Khansaheb Group:

Our vision is to create environments that leave a lasting impression. Our mission is to be a trusted service provider, helping our customers achieve their mission through providing bespoke solutions and creating environments which are safe, clean, and well maintained.

Khansaheb Facilities Management is one of the fastest growing facilities management and support services companies delivering international best practice solutions to a wide range of clients throughout the UAE. We draw on the vast experience and technical knowledge of Interserve, one of the UK's foremost support services companies, and the established infrastructure and local experience of the Khansaheb construction business to provide our clients with best-in-class facilities management and support services.

Khansaheb Facilities Management operates a self-delivery business model supported by an established supply chain to deliver cost effective robust services to our clients, customers, and stakeholders. We provide a 24-hour, 7 days a week helpdesk facility and teams of in-house technicians, cleaners, security guards and support service operatives to deliver a broad range of services tailored to individual clients' needs and requirements, with offices in both Abu Dhabi and Dubai.

PURPOSE OF THE JOB

The job holder will be primarily responsible for periodic preventive maintenance schedule for all Plumbing system's and will be responsible for routine inspection maintenance, troubleshooting and repair of plumbing system / pants, daily meter reading incoming water line going in storage Tank, perform periodic preventive maintenance, perform regular house keeping of plant and ensure all operations and maintenance activities are properly recorded and documented.

KEY OBJECTIVES OF THE JOB

- Ensure and maintain all plumbing related assets.
- Assist and support to other departments for their plumbing requirements for various jobs, functions and events.
- Other duties as directed by his supervisor.
- Cleaning of water tanks.
- Cleaning of grease trap when and where required.
- Painting of manhole covers.
- Unblocking traps, drains and pipelines
- Minor installations and repairs as directed
- Work in accordance with Work Instructions, Safe Working Practices and Method Statements ensuring relevant paperwork is completed in an accurate timely manner
- Participate in Emergency Evacuation procedures.
- Good Knowledge of piping repair works.
- Good knowledge of all types of pipes and fittings.
- Good knowledge of water heating systems.

JOB LEVEL OVERVIEW

The jobholder works with close supervision on standard Technical procedures and is responsible for all plumbing work required by the division with approval from superiors. The jobholder does not take part in the decision-making process.

MAIN ACCOUNTABILITIES

OPERATIONAL ACCOUNTABILITIES

- To execute any other tasks assigned by the Supervisors.
- Ensure high standards of personal presentation and grooming.
- Maintains positive guests and colleagues' interactions and good working relationships.
- Always provide a courteous and professional service.
- Willing to work unsociable hours from time to time.
- Correct and Report unsafe act/ condition when observed.
- Report all near misses when observed.

FINANCIAL ACCOUNTABILITIES

- Identifies ways to reduce cost through efficient use of materials.
- No direct budget responsibility.

PEOPLE ACCOUNTABILITIES

- N/A

KNOWLEDGE AND APPLIED SKILLS

- Relevant ITI or NTC certificate or qualification.
- 3 years relevant experience in a residential or commercial complex.
- Knowledge and understanding of the English language are essential.
- Knowledge of different types of piping systems and their Accessories.
- Should be able to work independently and eagerness to learn more.
- Strong knowledge in sanitary & plumbing installation.
- Experience in maintenance of pool & fountains at villas and high rise buildings.
- Should have skills in repairing and maintenance of all plumbing installations at Villas, Apartments, High Rise building's, Commercial Bldg., or Offices.
- Basic Electrical knowledge an advantage & Perform PPM task.

BEHAVIOURAL COMPETENCIES

- Good character, appearance, proactive nature, and team working spirit.
- Desirable to speak English
- Self-starter
- Manage multiple works simultaneously
- Effective time management

ADDITIONAL ROLE INFORMATION

BENEFITS PACKAGE