JOB DESCRIPTION

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| Name of the Organization  |  Jio Mart |
| Website  |  https://www.jiomart.com/ |
| About the Organization  |  JioMart is an Indian [e-commerce](https://en.wikipedia.org/wiki/E-commerce) company, headquartered in [Navi Mumbai, Maharashtra](https://en.wikipedia.org/wiki/Navi_Mumbai%2C_Maharashtra), India, that started as a joint venture between [Reliance Retail](https://en.wikipedia.org/wiki/Reliance_Retail) and [Jio Platforms](https://en.wikipedia.org/wiki/Jio_Platforms). The company initially focused on online groceries sales before expanding into other product categories such as fashion, home essentials, and lifestyle products |
| Profile Name  |  Customer Service Officer (CSO) |
| Location  |  Kolkata |
|  Qualification |  12th/ Graduate |
| Communication skills |  Strong Regional Language & Basic English Proficiency  |
|  Payroll  |  Jio Mart |
|   Job Responsibilities   | * Field sales work and involved in B2B sales.
* Onboarding & taking orders from Kirana Merchants.
* Monitor active vs onboarded merchants vs merchants doing their 100% business with NEW COMMERCE
* Ensure that all the leads that are generated through the foundation partners

are converted. |
| Pre-Requisites | * Required FMCG industryexperience only
* Minimum 1 year experience
* Must have 2 wheeler with license
* Age below 35
* 3rd dose covid vaccination certificate
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| Salary |  1.56 LPA |