**Job Description**

**Field Service Engineer**

**Positions: Nagpur**

**Salary/CTC: 12,000 to 13,000 take home for fresher and for experience till 15,000 take home based on interview+ 3,000 per month earning potential as incentives + Petrol allowances\***.

**Compulsory**: Bike

**Qualification & Experience:** ITI/Diploma (Fresher) & 10th, Inter/12th and Degree discontinued candidates also can apply.

**Livpure Pvt Ltd – a SAR Group Company:**

Livpure is an esteemed establishment in the Indian corporate world and is one of the most trusted and customer centric brands in India with 1M+ Happy Customers. Livpure Smart Homes Pvt. Ltd. with 10+ years of research and customer satisfaction is a brand that operates in a plethora of categories, all aimed towards wellness. Our categories include Water Purifiers, Appliances, Water Purifiers on Subscription, Mattresses & Sleep Accessories and Smart Home Solutions.

Livpure is a pioneer in manufacturing and supplying products aiding wellness in your life and homes; with a strong background in research and development. Providing you with smart and ingenious products all under one roof. Backed by superior engineering and cutting-edge technology, Livpure is the future for today’s savvy consumers.

**Job Responsibilities**

* Visiting customer places to provide RO water purifier installations & service repairs
* Completing all allocated jobs on site: installation, service repair, and maintenance.
* Educating or providing demos to the customers on product usage/maintenance.
* Diagnosing technical issues and providing proper service solutions.
* Adherence of customer appointments and closing jobs within company TAT.
* To be used Mobile Apps for service calls attendance, closing and Updation in system
* Generating service revenue through AMCs and spare parts sales meeting Targets.
* Sharing proper service invoices to customers upon purchase of services and spare parts.
* To be ensured soft skills at customer place: Dressing, grooming, communication and fairness