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| **`````Job Description – Customer Sales Associate** | | | | |
| **Unique Job Role (UJR):** | CSA ( Customer Sales Associate) | | **Reporting to (Position):** | Supervisor |
| **Key Responsibilities** | | | | |
| **Key Responsibilities:**  1. Ensuring customer service as per the brand's standards.  2. Ensuring the visual merchandising and replenishment of stock to be done on the sales floor as per standards.  3. Maintaining stock room.  4. Assisting customers on Floor.  5. Keeping customers happy and making their store a fun, friendly place to shop.    **Personal Profile & Capabilities:**  1. Candidates from retail background will be preferred.  2. Should be aware about recent electronics, garments trends.  3. Should have good knowledge about the products & how retail industry operates.  4. Energetic, creative, proactive.  5. Customer service oriented.  6. Flexible in working hours.  7. Should be more than 18 years old. | | | | |
| **Education** | | 10th , 12th, Graduate | | |
| **Professional Experience** | | Fresher | | |
| **Age Group (in years)** | | 18 – 27 years | | |
| **Skills** | | 1. Sales and Service Orientation 2. Concept Selling and influencing skills 3. Leadership skills and ability to mentor / coach team 4. Outcome orientation and passion to drive 5. Technology savvy 6. Familiarity with local market, ability to relate to local language of merchants | | |
| **Payroll** | | RSMSL | | |
| **Pay Band** | | 1.5 to 1.25 LPA | | |

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